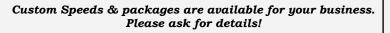
Fiber Business Package Application

N	NTCRET
	Innovative Solutions Since 1913

Customer In	<u>formation</u>	Existing NTCNET Customer?Y orN
Bus. Name:		(Please provide copy of Photo ID)
Service Location: _		EIN:
Mailing Address: _		Phone:
Mobile:	Daytime:	New # Assigned:
	thorized business person to discuss acco	Authorized Person:
Tyes / No If	yes, please provide the following information	
Aerial:	or Buried: _ ? If buried, is there	e conduit:? Approx. Distance:
Internet and P	hone Packages:	
	Enhanced	Ultimate
	^{\$} 104.95 Per Month	^{\$} 174.95 Per Month
	300Mbps Download / 25Mbps Upload	500Mbps Download / 100Mbps Upload
	Wi-Fi Router Included	Wi-Fi Router Included
	Guest Wi-Fi Available	Guest Wi-Fi Available
	Unlimited Local Calling	Unlimited Local Calling
	Domestic Long Distance Calling- \$0.099/Minute	Unlimited Domestic Long Distance Calling Included
	x	Caller ID, Call Waiting, Call Forwarding
	Х	Voicemail Package

* Qualified business customers only. Does not include applicable taxes, surcharges and fees; which are subject to change. The \$99 standard installation or calculated installation charge includes the installation of up to 250ft of aerial fiber optic cable to your business and the set up of the services included in the selected package. Additional services available at current retail rates. Long Distance includes calling to the Continental United States & the District of Columbia.



Internet Only Packages:



Enhanced	Ultimate
^{\$} 84.95 _{Per Month}	^{\$} 144.95 Per Month
300Mbps Download / 25Mbps Upload	500Mbps Download / 100Mbps Upload
Wi-Fi Router Included	Wi-Fi Router Included
Guest Wi-Fi Available	Guest Wi-Fi Available
No Data Cap	No Data Cap
Broadband Facts NTCNet Enhanced Fiber Internet - Business Fixed Broadband Consumer Disclosure Monthly Price \$84.95	Broadband Facts NTCNet Utimate Fiber Internet - Business Fixed Broadband Consumer Disclosure Monthly Price \$144.:
This monthly price is an introductory rate No Contract Seasonal Customers	This monthly price is an introductory rate N Contract Seasonal Custome
Link to Terms of Contract https://www.ntcnet.com/Seasonal_Policy	Link to Terms of Contract https://www.ntcnet.com/Seasonal_Policy
Additional Charges & Terms Provider Monthly None Fees None	Additional Charges & Terms Provider Monthly Fees Nor
One-Time Fees \$99.00; Additional if aerial drop Installation Fee length > 250ft or if buried drop desired	One-Time Fees \$99.00; Additional if aerial dro Installation Fee length > 250ft or if buried dro desire
Pre-Payment May Be Required Reconnect Fee \$35.00 per occurrence	Pre-Payment May Be Require Reconnect Fee \$35.00 per occurrent
Insufficient \$20.00 per occurrence Funds Fee Late Payment	Insufficient \$20.00 per occurrent
Fee \$5.00 per occurrence Government Varies by Location	Fee \$5.00 per occurrent Government Varies by Locatio
Discounts & Bundles Visit the link below for available billing discounts and pricing options for broadband service bundled with other services like video, phone, and wireless service, and use of your own equipment. https://www.ntcnet.com/bfp	Discounts & Bundles Visit the link below for available billing discounts and pricing options for broadband service bundled with other services like video, phone, and wireless service, and use of your own equipment. https://www.ntcnet.com/bfp
Speeds Provided with Monthly Price Typical Download Speed 300 Mbps Typical Upload Speed 25 Mbps Typical Latency 10ms	Speeds Provided with Monthly Price Typical Download Speed 500 Mbj Typical Upload Speed 100 Mbj Typical Latency 10n
Network Management Policy https://www.ntcnet.com/nmp Privacy Policy https://www.ntcnet.com/pp	Network Management Policy https://www.ntcnet.com/nm Privacy Policy https://www.ntcnet.com/pr
Customer Support Phone: 315.845.8112 Website: https://www.ntcnet.com/support/	Customer Support Phone: 315.845.8112 Website: https://www.ntcnet.com/support/
Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.	Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

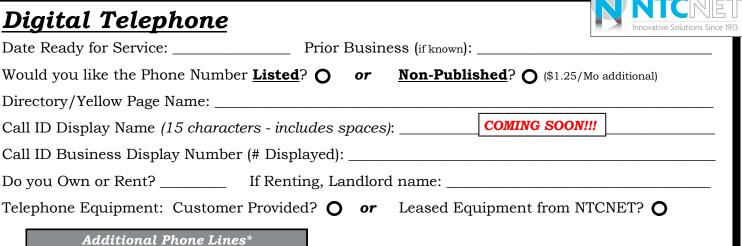
Installation Charges:

Aerial Fiber Drop Install: Up to 250ft...\$99 | 251-500ft...\$250 | 501-1000ft...\$750 | 1001-1500ft...\$1,500 Buried (Existing Conduit): Up to 250ft...\$200 | 251-500ft...\$400 | 501-1000ft...\$850 | 1001-1500ft...\$2,000 Over 1,500ft, please contact us. (A handhole is required if over 500ft.)

Buried (New Conduit): Contact Business Office

Pre-Installation Site Survey is required. Locate Charge may apply and vary based on situation.

<u>Digital Telephone</u>



Basic Business line with Unlimited Local (plus 9.9¢/Min per minute Long Distance) \$33.05/Mo

* Non-Recurring Line Charges Apply

Inside Wire Installation

O I would like NTCNet to install my Telephone Inside Wire. The **\$99.00 install** charge covers inside wire installation for all services included in the package. Additional inside wire needs will be **\$25.00** per additional drop. Number of jacks required __

Maintenance

NTCNet offers Inside Wire Maintenance for **\$2.61** per month per telephone jack. This service is optional and can be added or discontinued at any time.

Number of jacks maintained

Call Restrictions

I hereby request that the following call restriction(s) be placed on my telephone number:

Non-Chargeable Restrictions

O 900 Area Code Calls **O** Third Party Calls

O Collect Calls

O All Call Restrict

O Per Call Restrict (default) (Note: Calls to 911, toll free numbers, & 900 numbers will transmit the calling number and are **NOT** capable of being blocked.)

***All International Calling is intentionally blocked to avoid fraudulent calling. If you require a specific country or countries to be opened up please ask a Customer Service Representative for details.

Optional Add-Ons

One Time Service Order Charge (Waived on New Installation)\$7.90

ure	O Call ID \$6.30/mo
Feat	O Call Waiting \$3.10/mo
lg F	O Call Forwarding \$3.10/mo
alling]	O Three Way Calling \$3.10/mo
õ	

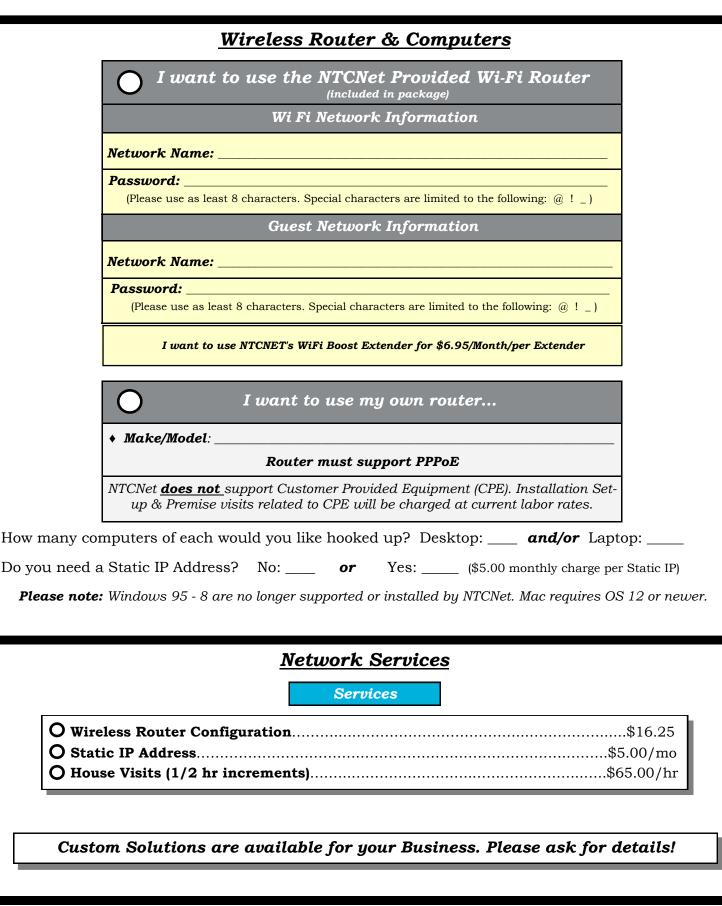
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<u>High Speed Internet</u>



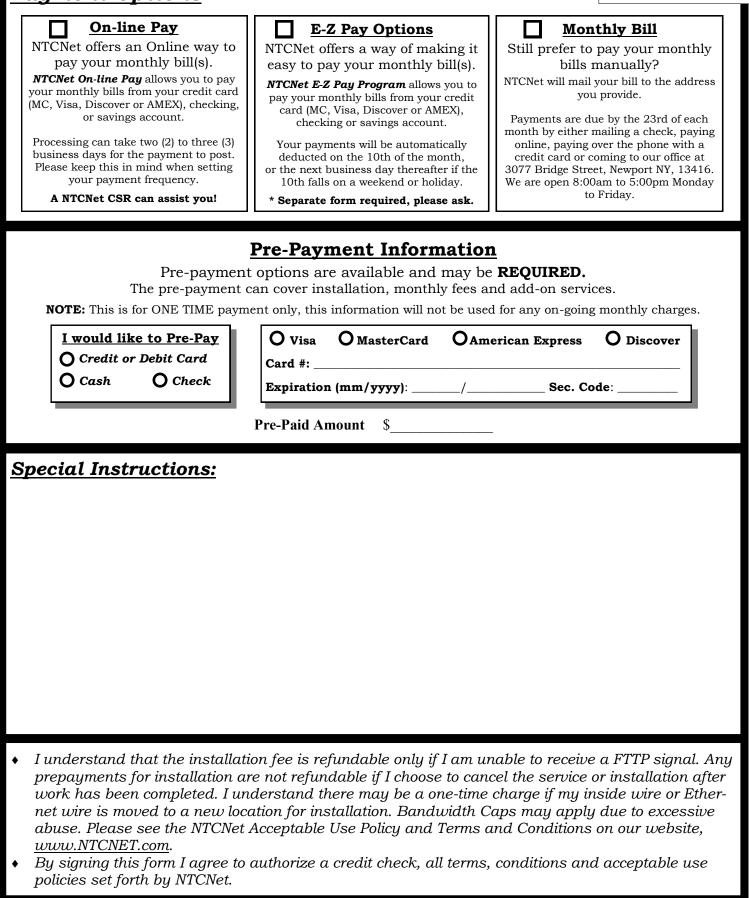
Please select any additional services.

If you have any questions please ask a representative.



Payment Options





Signature:

Date: _

<u>Notices</u>



Attention:

All bills are rendered the first of each month and are due upon receipt. Payment within ten days is requested. Payments are due by the 23rd of each month; after that date, unpaid accounts are considered delinquent. Please bring or send the payment page from your bill when payment is made. All bills stand correct and will not be adjusted after the tenth of the month of the bill. Applicants are subject to approval and will be notified if a deposit is required.

All New Subscribers:

Per CC Docket 91-115, we are required to notify you of the following FCC regulations. Whenever you accept a third party number or collect call, we are required to release your billing name and address (BNA) information to the Interexchange Carrier (IXC) that handles the call. This information is necessary to enable the IXC to bill you for the call, should it not be billed on your NTCNET bill. According to the FCC regulations, IXC's can use your BNA information for several reasons other than billing, which include verification for pre-subscription and new address purposes, fraud prevention, and similar non-marketing purposes.

NONPUBLISHED Customers ONLY:

As a non-published customer, your number does not appear in our telephone directory, in directory assistance, etc., nor do we release it if we receive a request. Regarding the above FCC regulations, you have a choice as to whether you want to have your BNA released in the above described circumstances. *However, should you choose not to allow BNA release, you may not be able to make third party number calls or receive collect calls on your telephone number.* Initial below if you wish to restrict BNA release. Otherwise, we are required by the FCC to release your BNA information to requesting IXC's.

AS A NONPUBLISHED CUSTOMER, I hereby request that, under no circumstances, is my Billing Name and Address (BNA) to be released. I understand that I may not be able to make third party number calls and may not be able to receive collect calls on my telephone number.

Do Not allow my BNA to be released _____ (initial)

NOTICE: For the Protection of YOUR Privacy

YOU MUST PROVIDE US WITH THE CURRENT BILL STATEMENT

If you do not have your bill statement with you we **CANNOT** share any customer information <u>NOT EVEN THE AMOUNT OF THE BILL</u> WITHOUT YOUR IDENTITY BEING AUTHENTICATED.

You then will be asked to provide us with a <u>valid Government issued photo ID that matches</u> the name on the account. If you do not have this and have misplaced your bill statement we will be happy to mail you another copy to the billing address we have or call you at the number of record. We will be glad to accept any payment towards your account in any amount <u>you</u> choose but we CANNOT share any account information without proper ID or the bill statement.

We apologize for any inconvenience this may cause. Federal CPNI Laws dictates these safeguards to protect your privacy and the information contained on your monthly bill.

CPNI Security Questions: Please answer <u>ONE</u> of the following questions. (All parties on the account must know the answer.)

- 1) What is your favorite childhood friend's name?
- 2) What is your favorite place you visited as a child?
- 3) What is your favorite stuffed animal?
- 4) What is your favorite candy?
- 5) What is your favorite color? _____
- 6) What is your favorite holiday?
- 7) What is your favorite soft drink?